Manager, food and beverage service

Real Fruit Bubble Tea Inc.

Job ID
51470

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LOCATION	DATE POSTED	EXPIRY DATE
50 Rideau Street, Suite 120D, Ottawa, ON | Ontario	23-09-2026	22-03-2027

TYPE OF JOB	SALARY	MIN. EXPERIENCE	MIN. EDUCATION
Full Time	CAD 36.00 hourly for 30-40 hours per week	3 years to less than 5 years	College/CEGEP

Job Details

Job Title: Manager, food and beverage service

Employer Name: Real Fruit Bubble Tea Inc.

Job details

Location of work: 50 Rideau Street, Suite 120D, Ottawa, ON K1N 9J7

On Site: Work must be completed at the physical location. There is no option to work remotely.

Salary: $36.00/ hour

Vacancies: 1 Vacancy

Employment groups: Youth, Veterans of the Canadian Armed Forces, Visible minorities, Persons with disabilities, Indigenous people, Newcomers to Canada, Seniors, and Apprentices are welcome

Terms of employment: Permanent employment, Full time: 30-40 hours/ week

Start date: As soon as possible

Employment conditions: Early morning, Evening, Shift, Morning, On call, Day, Weekend, Overtime

Job Requirements

Languages: English, with strong oral and written communication skills

Education: Completion of a college program in food service administration, hotel and restaurant management or related discipline OR a secondary school graduation certificate with equivalent work experience is required.

Experience: Work experience as a Manager, food and beverage service for 3 years or more required

Work Conditions and Physical Capabilities: Fast-paced environment, Work under pressure, Tight deadlines, Standing for extended periods

Personal Suitability: Team player, leadership, organized, efficient interpersonal skills, client focus, ability to multitask, Excellent written and oral communication skills

Supervision: 5-10 people

Work Setting: Urban area, Shopping centre or mall

Transportation/travel information: Public transportation is available

Specific Skills/Job Duties: Implement company-established business objectives, performance targets, and operational plans to maximize sales and profitability; Monitor and control key cost drivers, including food and labour costs, and implement corrective strategies as required; Implement and oversee marketing promotions in accordance with company guidelines; Determine staffing requirements and develop and approve staff schedules to ensure operational efficiency; Implement and oversee staff training and development programs and performance management; Direct and oversee daily store

operations, ensuring accountability across all levels of staff; Handle operational issues and emergencies to ensure business continuity; Enforce company operating standards and implement corrective actions to address non-compliance; Maintain Quality, Service and Cleanliness (QSC) standards and ensure compliance with all food safety and sanitation regulations; Manage inventory control, including forecasting, ordering, and cost management; Oversee the resolution of customer complaints, inquiries, and service issues, ensuring timely resolution and implement operational improvements; Prepare and present operational and financial reports to the Regional Manager; Participate in management meetings and provide input on store performance and operational improvements; Oversee store maintenance and repair activities to ensure operational continuity.

How to apply: Send resume by email to realfruit.hiring@gmail.com or apply through our website at https://realfruitbubbletea.com/store-manager/ . When using the website, please choose the correct location.

Who can apply to this job: Only apply to this job if: You are a Canadian citizen or a permanent resident of Canada or You have a valid Canadian work permit.

If you are not authorized to work in Canada, do not apply. The employer will not respond to your application.

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