Food Service Supervisor

Star House Chinese Family Restaurant

Job ID
51457

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LOCATION	DATE POSTED	EXPIRY DATE
3433 2nd Ave W, Prince Albert, SK S6V 5G1, Prince Albert, SK | Saskatchewan	21-09-2026	20-03-2027

TYPE OF JOB	SALARY	MIN. EXPERIENCE	MIN. EDUCATION
Full Time	CAD 18.00 per hour	1 year to less than 2 years	Secondary (high) school graduation certificate

Job Details

Terms of Employment: Full-time, Permanent
Working Hours: 35 - 40 hours per week
Language of Work: English
Please contact via email: Cindy.zhou@sasktel.net

Company Info:
Star House Family Restaurant, located in Prince Albert, is the home of authentic Szechuan and Cantonese cuisine. The menu features classic Chinese food such as chow mein, fried rice, chicken meat balls, and pork spare ribs. We also offer different Canadian favorites such as steak, shrimp, and Greek ribs.

Job Duties:
1.Ensure that all food and beverages are prepared and served in accordance with quality standards and customer preferences.
2.Provide exceptional customer service and lead staff to do the same.
3.Respond to customer complaints quickly and resolve them effectively.
4.Coordinate the work schedules of our restaurant’s staff.
5.Oversee food preparation, presentation, and storage to ensure compliance with food health and safety regulations.
6.Ensure that servers accurately take customer orders, noting any special requests or dietary restrictions. Review the order summary to ensure all details are correct.
7.Demonstrate tasks step-by-step, such as setting tables, taking orders, or preparing specific dishes.
8.Emphasize the importance of sanitation for customer safety and compliance with health regulations.
9.Assist in monitoring inventory levels and ensuring proper stock management.
10.Handle administrative tasks such as scheduling and reporting.
11.Assist with the recruitment and hiring of new restaurant staff as needed.

Qualifications:

1.High school diploma is required.

2.Previous experience in the food service and hospitality industry.

3.Exceptional organizational, communication, and customer service skills.

4.Proven ability to work in a fast-paced setting.

5.Strong multi-tasking skills.

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