User support technician

Job ID
48532

TCP Simple Technologies Inc.

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LOCATION	DATE POSTED	EXPIRY DATE
17720 57 Ave Unit 205, Surrey, BC | British Columbia	17-12-2025	12-12-2026

TYPE OF JOB	SALARY	MIN. EXPERIENCE	MIN. EDUCATION
Full Time	CAD 39	7 months to less than 1 year	College, CEGEP or other non-university or diploma from a program of 3 months to less than 1 year

Job Details

Work location: On-site

Salary: 39.00 hourly / 30 to 40 hours per week

Terms of employment: Permanent employment-Full-time

Schedule: Morning, Day

Start Date: Starts as soon as possible

Vacancy: 1

Languages: English

Education: College/CEGEP

Experience: 7 months to less than 1 year

On-site: Work must be completed at the physical location. There is no option to work remotely.

How to Apply?

Send your resume and cover letter to "jobsattcpsimpletech@gmail.com"

Job Description

Job Duties:

-Give access to computer networks

-Report on the performance of computer systems and networks

-Respond to users experiencing difficulties with computer

-Consult user guides, technical manuals and other documents to research and implement solutions

-Provide advice and training to users in response to identified difficulties

-Collect, organize and maintain a problems and solutions log for use by other technical support analysts

-Supervise other technical support workers in this group

-Set up equipment for employee use, performing or ensuring proper installation of cables, operating systems, or appropriate software

-Perform Web-server backup and recovery operations

-Provide customer service

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